



Registration Ofsted Number: EY303602

Prospectus

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Little Angels Ethos

As a nanny of 12 years' experience, one of the most rewarding parts of my job, and I believe the most beneficial for the children, was being able to support them in their home environment.

This had a huge influence on the creation of Little Angels, which was established in an Annexe of our family home in the beautiful and peaceful village of Rackenford in April 2005.



Nicola Welsh - Owner

Our intention was to create a home from home environment. I and all of the staff understand the importance of our role in providing a place for children to find their passions, learn and have fun.

Our aim is to build a future together where opportunities for the next generation are loving, caring, fun and secure. Finding their own happiness and success, following their passions, and honing their skills for life is something that is unique to each of us.

Working closely with families we ensure support, guidance and Early Help is available to all. We always feel very blessed to be able to make a difference and be part of it.

All my own children have progressed through Little Angels to the Primary School and Oliver is now at College, Harrison is working towards his Level 3 Apprenticeship at the nursery and our eldest, Eleanor, has completed her Level 2 in Childcare here at Little Angels and is now a full time Nursery Assistant.

Ofsted:

Since Little Angels opened its doors, we have received five Ofsted Inspections, the last of which took place in July 2022. Thanks to our wonderful staff and the support of the families that we work with and my own husband and children, we continue to work at high standards to achieve the best outcomes for children.

Qualifications:

I am registered with Ofsted and offer high quality care for children from the ages of 3 months to 12 years old in a Day Care setting.

I have a level 4 BTEC National Diploma in Nursery Nursing and have worked with children and their families to provide a high standard of care for the last 19 years.

I am Level 5 qualified in Management and very passionate about supporting families to make a difference in children's lives.

Registration Details:

Little Angels has been registered as a Day Care Setting since April 2004, to care for children.

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The building:

Within Little Angels, we have two main playrooms on the ground floor, a kitchen, bathroom and an office for staff.

On the first floor, we have two extra playrooms and another toilet.

The nursery is adapted to reflect the cohort and learning experiences we have available each day.

Staff:

All my staff are recruited for their unique talents and abilities and most importantly for their commitment to the team's ethos, policies and procedures. They are disciplined, thoughtful, loving, and polite. This provides the children with an excellent atmosphere in which they can build relationships, develop, and grow.

Fiona Kelland: Assistant Manager:

Fi joined us in January 2014. Fi is Level 3 qualified in Childcare and in Leadership and Management. Fi became the Assistant Manager in May 2017.

Fi has been instrumental in the deployment of the "Family" application for both staff and parents.

Fi has an open, honest, and loving relationship with all the families and children at Little Angels. She is committed to the Little Angels culture and has a passion to educate our young children and give them the best start possible to their learning

journey. I have complete trust in Fiona, who takes all responsibilities of the nursery when I am off-site, and total confidence in her caring for children and managing the team.



Chloe Gregory: Room Leader:

Chloe joined our team in January 2017 as a Level 3 Nursery Nurse and has completed her Level 2 in Leadership and Management. She has a wide range of experiences and skills and is the upstairs room leader. Chloe has a loving, happy but firm aura about her that all the children enjoy and respect. She has made me feel very proud in the way she has adapted so naturally to life at Little Angels. Chloe has a little one that joins us at Little Angels and is very much part of our Little Angels Family. Chloe has now started maternity for her second child and we look forward to meeting baby once he or she has arrived!

Eleanor Welsh: Level 2 Nursery Assistant:

Eleanor is my daughter and the reason why Little Angels is even here. I could not be prouder that she has completed her Apprenticeship Level 2 in Childcare with Lifetime. She has a calm, caring and extremely patient nature to support children throughout their time with us. The children love her because she loves to role model, play and get messy!

Zoe Howarth: Level 3 Nursery Assistant:

Zoe loves being part of Little Angels and is a valued member of the team. Zoe is our room leader downstairs and is level 3 qualified. Zoe is bubbly, loving and kind and has built great relationships with the children and families to promote a good start in their early learning lives. She provides some amazing learning opportunities for all the children and takes pride in preparing the downstairs children for their school journeys.

Megan Poole: Level 2 Apprentice:

After attending Little Angels as a toddler Megan has now come back through our doors as a staff member in Sept 2020. Megan is Level 2 qualified and is now working towards her Level 3 in Childcare. Megan works upstairs with the younger children alongside Chloe. Megan has a very happy, bubbly, and gentle nature and the children bond with her quickly and she keeps these connections throughout children's time with us.

Lorryn Ferguson:

Lorryn joined our team in August 2021. She has a very kind, caring and soft nature, which the children have been drawn to. She has achieved her level 2 in Childcare and has built some lovely relationships with the children across both the downstairs group and the babies upstairs, who all find her a secure base and love her caring nature, a home from home experience.

Chloe Fisher:

Chloe first came to us as a toddler, and then in January 2022 she joined our Little Angels team and has since completed her Level 2 in childcare and is now working towards her Level 3. She has a kind, caring and patient nature. Chloe's job role is in the upstairs baby room where she helps to settle and support the children. She is flexible, makes quick connections with children and keen to help, make a positive impact and support children's outcomes. Just what Little Angels was looking for!

Harrison Welsh:

Harrison is my son, and he is working at Little Angels towards his Level 3 in Childcare. With Little Angels being such a huge part of our family life, Harrison has built a kind loving nature towards children and their environment. He has a passion for inclusion and individualism and works with all ages gaining knowledge and skills to improve outcomes for children. He has built solid relationships with the families and inspires children to have a go, make good choices and enjoy a physical and active life.

Oliver Welsh:

Oliver is my son, who is now 16. He has such a loving, caring nature and excellent at working with the after-school children. Oliver has a natural talent with music and art, and he is always very excited to teach the children how to use the drums and expressively draw! He is constantly smiling and has a positive attitude to life. What a wonderful role model to the children.

Angela Lyddon:

Angie is my mum. She is now retired and has moved to Devon to be with us. She helps out when staff are absent. She has been introduced to many families and has become a great help to the team. She is known by most of the children as 'Nanny Angel'. Its lovely to have my mum around as part of the Little Angels family – thank you mum!

Steve Welsh: ICT maintenance and Bank staff:

Steve is my husband. His support, guidance and positive outlook has allowed me to follow my passion for childcare and establish the Nursery. It is a reminder that anything is possible. I will be forever grateful for his perseverance, understanding and encouragement for me to achieve my dreams of making a difference to so many families lives.

Training:

We all understand that although methods we adhere to are proven to help children to grow, we must keep our minds open. We are all inspired to gain new skills and knowledge to help each individual child grow and develop. When working with families we draw on the knowledge, skills and experience to support individual families through their beliefs to gain a better quality of life.

All my staff are committed to further training and to develop their own preferred area of expertise. This is monitored and encouraged in their appraisals to ensure the highest quality of care is attained to allow children and staff to achieve their potential.

Safeguarding and Early Help: Safeguarding is everyone's responsibility. As part of our commitment to Safeguarding, all staff are DBS checked and re-accredited in line with legal requirements. All numbers are held securely and checked on termly. DBS are carried out three years if not on an Update service. Our safeguarding policy underpins our settings principles.

Early help is available to support all families to work with us and other professionals, to provide the highest level of 'educare' to everyone that becomes part of The Little Angels family.

Children at Little Angels:

Whilst at Little Angels, all children are treated as individuals to enable each of them to pursue their own interests and achieve their full potential. Through planning we give each child opportunities to experience activities which will help them develop new skills, to grow and become independent. Your child will meet other children, learn how to share, care for, and respect others as well as themselves.

Parents/Carers are encouraged to contribute to their children's development and learning. You will be informed of your child's progress and what activities they have been doing with daily photos as updates on Family posts, with wow moments and also termly updates. When your child turns 2, they will be due a check with the Health Visitor. A written report will be provided to share with them, so please let us know when this is due so we can work together to ensure you feel fully supported.

Online Journal:

We use a learning journal called Family. You will be able to see photos and information of what your child has been learning about each day. Fiona will help you register to use the service and you can use your own observations and photos to build a wonderful

memories of your child's learning journey. This is part of an ongoing 'protect our planet' project to reduce the amount of paper we are using, and by moving forward with new technology we hope all of you will be more interactive and involved in your child's learning, which as you know is vital for children's outcomes.

The Framework:

We have a Statutory Early Years Foundations Stage Framework (EYFS) that we use at Little Angels. We observe each child using their interests, to provide an environment for them to feel safe, be creative and want to learn. The framework has 7 areas of learning, these are the central headings:

- Personal, Social and Emotional
- Communication and Language
- Physical Development
- Literacy
- Mathematics
- Understanding of the World
- Expressive Arts and Designs

Your child will work through the EYFS and are observed and monitored to ensure children make positive progress.

By using children's interests, providing a safe and secure setting, with lots of valid experiences, every child will develop and learn. This has been put into four areas by The Early Years Foundation Stage: Principles into Practice. They are put under 4 themes:

- A Unique Child
- Positive Relationships
- Enabling Environments
- Learning and Development

At Little Angels, we use an Observation, Assessment and Planning circle to ensure every child achieves. Children have three characteristics of effective learning, and these are as follows:

- 1) Playing and exploring – engagement
- 2) Active learning – motivation

3) Creating and thinking critically – thinking

By using all the above, we can help to plan a safe, exciting, happy learning environment to help your child reach their full potential.....every child is amazing and deserves an environment that is safe, full of love and inspires them.

Our Curriculum:

We have created a broad curriculum over the year, using stories as a base to start from. Every week on a Friday we share the book and ask families to get involved. We plan from Children to have opportunities to be involved in choosing their own learning, being respectful of events that are important within the children's and family's lives.

Opening Hours:

Little Angels is open during the hours of 7.30 am to 6.00 pm, Monday to Friday all year, except at Christmas and on Bank Holidays.

We currently take children to Rackenford School at 9am and collect them at 3:30pm.

Little Angels currently runs a morning, afternoon, or a day session:

- 9am – 12 noon
- 12 noon – 3:30 pm
- 9 am – 3:30 pm

Hours are flexible before and after these sessions to suit families' needs, where possible, so please do ask.

We also have slots available in the holidays for school aged children.

Meals:

Parents can provide a packed lunch, a meal to be warmed through, or alternatively, during the term time, a hot meal is available from the local school. Breakfast, Snacks and Tea can be provided at an additional cost, or you can provide your own.

Funding:

We accept payment through two, three and four-year-old Nursery Education Funding, as well as any other funding that families can access.

Charges:

Sessions are booked on a term by term basis. An 8 weeks' notice period is required in writing to cancel or amend your child's place.

Once your requested days in the nursery are confirmed, we will ask you to pay a deposit to secure your child's place. This will be the equivalent of one weeks' payment which will be deducted from your first month's invoice.

Please note that this is non-refundable deposit should you subsequently decide not to place your child with us.

There are two options when booking slots. Both options require a deposit of 1 week of the hours required.

Option 1 is a term time only contract.

If this option is selected, the full price is charged even if holidays or time off is taken during term time.

Invoices are billed monthly in advance and flexible payments can be arranged if needed.

Option 2 is an all year-round contract.

Invoices are payable monthly in advance. There is the opportunity for up to 4 weeks 'holiday' which is charged at half-price on a pro-rata basis. 5 weeks' notice of a holiday is required. Charges are monthly in advance and once a monthly booking has been made, unfortunately, refunds are not possible.

This is because we must ensure that staffing: Children ratios are maintained in the line with the requirements of the Ofsted regulations. This safeguards your children and ensures adherence to our policies.

Hourly Rate: £6.50

Hourly Rate for School Children: £5.70

Snack and drink: 70p

Breakfast: £1

School Meal (term time only): £2.10

Little Angels Tea (holidays only): £2.10

Nappies charged at 25p each

If you are late to collect your child/children or drop off early then charges as per the late policy will apply per child and be added to your next bill. Payments need to be paid the

first Friday of every month and late payments will be at risk of an interest charge of currently 8.5%.

Kind words:

We are very fortunate to have received some positive feedback from parents during our time. Here are some of them:

'The staff are truly committed to shaping my child's experience to suit their personality and interests. Their understanding and responsiveness to our needs as a family have been incredible!'

'To date we have experienced 5 different nurseries as a result of relocating, and I can honestly say that Little Angels and the wonderful staff are far superior to any other nursery. The organisation behind the scenes is immense and it truly pays off'

'Their care and support is second to none. The staff are all extremely friendly, welcoming and approachable, and without exception show love and care to all the children. Nickki in particular has gone above and beyond at times. She also helped put me in touch with professionals when I needed extra support. I love the homely, welcoming environment and the caring approach to all the children who attend'

'Little Angels is outstanding in every way. The staff have a very positive impact on our children's lives and shaped them into the lovely people they are today. Thank you'

'Little Angels runs like a very well-oiled machine. Nickki is an exemplary leader, and I often comment she should run parenting classes to pass on her wisdom and insights. Her compassion, commitment, energy and dedication shines through every single day. She sets extremely high standards of both herself and her team to make sure all the children receive the highest quality care. There is nowhere we would rather see our children grow and flourish than with Little Angels.'

'It is a home from home where we have full confidence that they will be safe, have fun and learn. They promote our involvement and value our feedback to ensure the children have a wraparound approach'

We hope you have enjoyed finding out about Little Angels, and that this has answered many questions. Please do not hesitate to get in touch if you would like to arrange a visit.

Please see our Facebook page for a virtual tour of the setting. We look forward to working with you to support your 'Little Angels' and watch them grow into happy, well balanced, confident individuals who find their own journey within our world.

Nicola Welsh, Owner and Manager